

# Derrick Dryer

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33 Lookout Avenue,  
Monongahela PA 15063

**Date available to begin work:** May 2025

## SUMMARY STATEMENT

Motivated IT professional and military veteran skilled in maintaining complex systems with a strong academic background in Computer Information Systems. Seeking to contribute to Cisco as an IT Networking or IT Hardware Specialist, leveraging my technical proficiency, hands-on experience, and dedication to operational excellence.

## EDUCATION

### **Bachelor of Science in Computer Information Systems**

Pennsylvania Western University, California, PA

Expected Graduation: May 2025

GPA: 3.90 – Dean’s List

### Relevant Coursework:

- Cisco CCNA I
- Introduction to Information Systems
- Application Programming I & II
- Systems Analysis and Design
- Systems Project Management
- Database Design and Modeling
- Database Programming
- Web Programming I & II
- Python
- CIS Internship
- COBOL
- ERP
- Senior Capstone I/II
- Science & Tech. Writing

## TECHNICAL SKILLS

### **Networking and Hardware:**

- Proficient in installing, upgrading, and maintaining computer hardware and software systems.
- Hands-on experience with Cisco networking equipment and protocols.
- Skilled in diagnosing and resolving network & hardware issues.

### **Technical Proficiency and Troubleshooting:**

- Expert in diagnosing and resolving complex technical issues.
- Experienced in maintaining and troubleshooting advanced systems, including data-center infrastructure.

### **Systems Installation and Maintenance:**

- Proficient in ensuring operational readiness and efficiency through meticulous maintenance and

timely upgrades.

- Familiar with data center hardware and networking infrastructure.

## **PROFESSIONAL EXPERIENCE**

### **Student Workforce Trainee**

Federal Bureau of Investigation

June 2024 – Present

- Assisted senior IT specialists in overseeing datacenter infrastructure.
- Installed, upgraded, and maintained computer hardware and datacenter infrastructure.
- Recorded, reported, and troubleshooted diagnostic failures.
- Gained knowledge in datacenter level Infrastructure, Networking, and Operating Systems.
- Assisted in the removal and storage of 250+ decommissioned servers, completing the task several months ahead of schedule.

### **Secretary**

Nu-Art Memorial, Salt Lake City, UT

*August 2020 – August 2021*

- Managed customer interactions, ensuring clarity on headstone production timelines.
- Conducted digital and physical bookkeeping.
- Provided receptionist duties and guided clients through product processes.

### **Employee**

Pizza Marsala, Irwin, PA

*July 2014 – September 2016*

- Prepared and cooked food according to recipes.
- Provided customer service and maintained a clean work environment.
- Managed cash register and processed customer transactions.
- Assisted in inventory management and restocking.

## **MILITARY EXPERIENCE**

### **Airman Basic**

United States Air Force, 388th Aircraft Maintenance Squadron, Hill Air Force Base, UT

*September 2016 – June 2020*

- Serviced, troubleshooted, and maintained aircraft structure and engine systems.
- Trained and mentored over 30 junior airmen on aircraft maintenance procedures.
- Documented maintenance accurately and in a timely manner according to inspection and repair criteria.
- Performed inspections and maintenance actions, contributing to high mission capable rates.

## **AWARDS**

Distinguished Honor Graduate from F-35 Technical Training School.

Letter of Appreciation from the 33rd Fighter Wing Commander at Eglin AFB, Florida.